

NTI Business Health Check

Helping clients become safer and more sustainable.

Driver Management

- Safety
- Driver Turnover
- Recruitment, induction and training

Compliance and Accreditation

- Accreditation scheme membership
- Audit performance

Vehicle Maintenance

- Processes and procedures
- Defect notices

Emergency Planning Incident Management

- Pre-planning
- Response procedures
- Post-incident learning and investigation

Business Culture

- Safety practices
- Overall turnover
- Communications

Technology

- Types of technology
- View on its impact in the business

Process

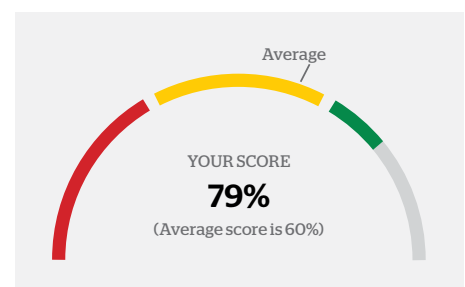
1

An **nti** customer representative will be in touch with you and your customer to organise a time for the Health Check - this will generally be completed over the phone.

2

Upon completion of the Health Check, the client will be provided with a report which details the following:

- a. Their score
- b. Their comparison to **nti** industry benchmarks
- c. Access to relevant tools and templates which may support the client in any identified gaps



Some example recommendations

- Digging deeper into your score, the area with the greatest room for improvement was **Technology** with a score of **79%**.
- You can also review the drivers of your score, by clicking on "show answers" for each section above.
- This will expand the result for any section so you can see your responses and guidance on what represents best practice in this area.
- You can download a full report. This can be a handy discussion tool inside your business to look at how you continue to improve safety and compliance.
- To assist operators to manage **Technology** in their business **nti** has created a series of tools, you can access them [here](#).

3

Depending on their needs and individual circumstances, the client will also be given access to relevant **nti** specialists in areas including Driver Management, Maintenance, Accreditation and Safety Culture.

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