

Monthly data update

Monthly focus:

EVENT TYPE

THREE MONTHS AGO

TWO MONTHS AGO

LAST MONTH

TARGET



The data says:

We'll respond by:



Monthly data update

March 2022

Monthly focus: ESC events

EVENT TYPE

THREE MONTHS AGO

TWO MONTHS AGO

LAST MONTH

TARGET

ESC Events Level 1

72

88

163

< 80

ESC Events Level 2

2

4

19

< 5

ABS (Lock-up) Events

8

11

7

< 10



The data says:

- We've had a sharp spike in stability control events.
- Level 2 events (wheels off the ground) a very big concern.
- Trucks for blue highway upgrade contract (TfNSW) having most events.

We'll respond by:

- One-on-one sessions with all drivers who have had more than one level 2 event in past month.
- Geo-fenced speed limit (35km/h) on dead man's curves, 2km from blue highway loading site.
- Double monthly driver rewards program for all drivers with zero level 2 events in August

Monthly data update

September 2022

Monthly focus: Phone use

EVENT TYPE

THREE MONTHS AGO

TWO MONTHS AGO

LAST MONTH

TARGET

Microsleep

7

4

4

0

Phone use

25

34

55

< 20

Obscured/misaligned

8

11

7

< 10



The data says:

- Phone use events are creeping up. Our fleet average is now over double the NTI benchmark
- Biggest issues seen on Brisbane to Darwin run, particularly when coming back into mobile coverage
- Only six out of 27 drivers did not have at least one phone use event in the last 2 months.

We'll respond by:

- Some phone use events identified as managers ringing drivers.
- Managers will SMS drivers requesting a call back at next stop, instead of ringing drivers directly.
- Phone use policy will apply, three strikes and you are out, all staff, managers or drivers.
- No performance bonuses for anyone (management included) with a phone use event.