

NTI NOW Logging on-line and Access

When You use our NTI NOW platform You will learn more about your claim and the status of your claim through a dashboard. When and if you decide to participate in We need you to know some important things:

- Access to NTI NOW is accessible only through the use of usernames and passwords.
- Users can apply for access to NTI NOW by contacting their local NTI State Development Specialist.
- User access to NTI NOW must be authorised by the intermediary principle (or NTI NOW account decision maker within the intermediary nominated by the intermediary principle). The NTI State Development Specialist will verify in writing with the intermediary principle (or NTI NOW account decision maker within the intermediary nominated by the intermediary principle) that the user requesting permission is authorised to have access.
- The email address for the user will become their username and must be unique to the individual (e.g. not info@email) and linked to the intermediary domain (e.g. @gmail.com, @yahoo.com email addresses are not permitted).
- For approved users, a welcome email will be sent to the user's email address with a link to enter their username and a temporary password.
- The user will then be sent a verification email, with a link to change their password.
- User passwords must be:
 - at least 8 characters;
 - contain at least one capital letter;
 - contain at least one lowercase letter;
 - contain at least one number;
 - not be their username

Log-in Member Access:

This platform is accessible only through the use of usernames and passwords. You are responsible for:

- Maintaining the security and confidentiality of your password;
- All activities undertaken using your username and password;
- Notifying NTI immediately if you lose your username or password or suspect the confidentiality of your username and password has been compromised; and
- Destroying your username and password immediately if access is revoked;
- You must notify NTI if any user is no longer eligible to access the NTI NOW platform so their user access credentials can be revoked.



You MUST NOT:

- By-pass or attempt to by-pass any of the security devices incorporated into the web site;
- Use a username or password other than your own; or
- Disclose your username or password to anyone

If you are no longer entitled to use your username and password allocated to you, your access shall be immediately revoked.

Any corrections, errors or omissions need to be advised to your NTI State Development Specialist as soon as practicable.

The Services from this platform involves you providing and sending electronic instructions to Us, and reviewing your dashboard where the claim(s) information will be housed. You need to check at your convenience the status of your claim(s).

We will assume that an electronic instruction is authentic. We have no obligation to authenticate the person issuing or transmitting the electronic instructions, or to verify the accuracy or completeness of the electronic instructions. We may act on electronic instructions received or sent via our platform, without reference to You.