

TARGET MARKET DETERMINATION

Fleet

Product Name	NTI Fleet PDS NTI306 (31/03/2021)
Validity	This TMD is effective from 5 October 2021 and remains valid until replaced or withdrawn.
Issuer	NTI Limited ABN 84 000 746 109 AFSL 237246
What is a target market determination (TMD)?	<p>A TMD is required by the <i>Corporations Act 2001</i>, to provide NTI Distributors and Customers with information about:</p> <ul style="list-style-type: none">• who is the Target Market for the product described above,• who the product is not designed for,• review periods and events which may trigger a review,• any distribution conditions for this product,• reporting obligations of our distributors.
Mandatory Customer Requirements	This Product is designed for distribution to Businesses (including Primary Producers) with vehicles operating within the States and Territories of Australia and who have appointed an Australian Financial Services Licensee and their Authorised Representative who are authorised by NTI to distribute this product on behalf of NTI. They are able to distribute this product face-to-face with the customer or via various electronic methods.

Fleet Insurance

Class of customers description

This insurance is designed for customers who own or operate Motor Vehicles (as described below) in the course of their Business.

Their likely needs, objectives and financial situation, are aligned with the product and its key attributes and would like to be covered for:

- financial loss resulting from destruction, loss or damage to Motor Vehicles with a carrying capacity over 2 tonnes, Trailer(s) that attach to these Motor Vehicle(s), Bus(es) or Mobile Plant Asset(s); and/or
- financial loss resulting from legal liability for a claim relating to the damage to someone else's property through the use of their road registered Insured Property.

Product Description and Key Attributes

There are two types of cover:

1. Comprehensive, which covers accidental loss or damage to the Insured Property. Where your Insured Property is road registered the cover will extend to include financial loss resulting from legal liability for a claim relating to the damage to someone else's property;
2. Third Party Only, which limits cover for damage caused to other property through the use of road registered Insured Property.

This Product:

- ✘ does not provide any cover for mechanical breakdown, maintenance cover or wear and tear.
- ✔ requires the schedule of cover to have a minimum of 60% Motor Vehicles to be over 2 tonnes carrying capacity, Rigid or Semi Articulated Trailers, Buses or Mobile Plant items. No more than 40% of the insured vehicles can be cars, motorcycles, caravans, utilities and 4WD, unless agreed by NTI.
- ✔ requires a minimum of 15 vehicles to be insured.
- ✔ expects that the policyholder or their employee(s) will be driving/operating the Vehicles.

Eligibility for cover is subject to risk acceptance criteria set by NTI which may change from time to time.

The Product Disclosure Statement contains the detailed policy cover, terms, conditions and exclusions.

Distribution Obligations

How this product is to be distributed:

This product is designed to be distributed by licensed insurance brokers and their authorised representatives who are currently authorised by NTI Limited to distribute this product.

Cover can only be issued to people where they are eligible for that cover in accordance with the application and/or acceptance/renewal criteria that has been approved in writing by the issuer and which complies with relevant laws.

The distribution conditions will make it likely that customers who acquire the insurance product are in the target market, as we consider that the distribution conditions are appropriate and will enable us and our third party distributors to direct the insurance product to the class of customers who fall within the target market set out above. This has been determined based on an assessment of the distribution conditions and the target market.

Reporting obligations:

Significant Dealings about this product or TMD are to be notified by the Distributor to NTI within 10 business days of becoming aware that the product is not consistent with the TMD.

Details of any other complaint(s) must be reported at the agreed periodic reporting date. Minimum (but not limited to) information to be provided:

- Dates - i.e. received, responded to, resolved etc.
- Type of Complaint - i.e. policy, claim, acceptance, decline, TMD appropriateness.
- Reason for Complaint - i.e. exclusion, acceptance, denial of claim.
- Details of Complaint - information so NTI can understand and consider the matter further. It is expected that any information relating to the initial enquiry giving rise to the claim will be included.

These reporting requirements do not replace or change the obligations of a Distributor to report complaints about this Product in accordance with legislative and regulatory requirements.

Reporting, Monitoring and Reviewing this target market determination

Complaints	All complaints in relation to the Retail Product covered by this TMD will be reviewed and adjudicated on in accordance with the timeframes set out under the legislation or by the General Insurance Code of Practice, whichever has the shorter timeframe.
Policy Data	We will review sales, customer and claims data quarterly to ensure the TMD remains appropriate.
Significant Dealings	Within 10 business days we will report to ASIC if we become aware of significant dealing in relation to this product that is inconsistent with the TMD.
Review Period:	<p>This TMD will be reviewed within 24 months of the effective date noted above. We will also review this TMD if any of the following occur:</p> <ul style="list-style-type: none">• The product cover, design or acceptance criteria guidelines are altered from those which this TMD is based upon.• If a material defect is discovered in the PDS for the product.• Where significant dealings are reported, or complaints, claim issues or feedback are received, which suggests the TMD is no longer appropriate, we will initiate an immediate review.• This feedback may come from (but is not limited to):<ul style="list-style-type: none">- Distributors- Customers- Regulators