

KEEP IN A SAFE PLACE



www.nti.com.au

Insurance products are provided by National Transport Insurance.

You can obtain a product disclosure statement (PDS) for Motor Vehicle products by contacting NTI Limited on 07 3290 3290. You should consider the PDS when choosing whether or not to acquire or continue holding a policy.

NTI Limited (ABN 84 000 746 109) (AFSL 237246) is the manager for National Transport Insurance, an equal-partner joint venture of CGU Insurance Limited (ABN 27 004 478 371) and Vero Insurance Limited (ABN 48 005 297 807).

VITAL INFORMATION
TO **ASSIST** YOU
IN THE EVENT OF
AN ACCIDENT

 **ACCIDENTASSIST**

1800 684 669
1 8 0 0 N T I N O W

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HELP WHEN YOU NEED IT MOST

We know that having a truck accident can be a traumatic experience and there are many things to organise at once.

That's why NTI Limited has developed NTI **ACCIDENTASSIST** – a free service available to all NTI policyholders 24 hours a day, 7 days a week.

*In the event of an accident, call **1800 684 669** (1800 NTI NOW) and we'll take care of you!*

MEDICAL ASSISTANCE

We will ensure you receive medical assistance as needed.

TRAUMA COUNSELLING

NTI has medical professionals as part of the NTI **ACCIDENTASSIST** team. If required, we can provide over-the-phone trauma counselling at the accident site until help arrives.

VEHICLE RECOVERY

A NTI Heavy Motor Recovery Operator can be authorised to recover your vehicle using the latest skills and equipment to prevent further damage.

LOAD RECOVERY

We can oversee the load recovery and ensure your load recovery cost is fair for you or your marine insurer.

CLEAN-UP OF THE ACCIDENT SCENE

We can arrange clean-up of the accident scene and cover you for up to \$10,000 over and above your other policy covers for load clean-up after an accident.

MESSAGE RELAY

We can relay urgent messages on your behalf to your employer, suppliers or loved ones.

DRIVER REPATRIATION

We can arrange the transportation of the driver back to base or temporary accommodation (policy limits apply).

POST-TRAUMA COUNSELLING

Following the accident, you are entitled to two free counselling sessions to assist you to put the memory of the accident behind you. This offer is available to you, the driver, or immediate family members.

FINANCIAL INFORMATION

You are entitled to one over-the-phone free session with our Certified Practising Accountant who can outline your available options if your business is suffering due to the accident.

AUTOMATIC CLAIMS LODGEMENT

Right from your first phone call to NTI **ACCIDENTASSIST**, your claim is lodged. This ensures a fast turnaround so your vehicle is back on the road earning an income in no time. In most instances you won't even need to fill in a claim form.

HELPING YOU CONTAIN COSTS

All vehicle recovery and clean-up work will be authorised by NTI prior to commencement and invoiced directly to NTI. You can be rest assured that NTI **ACCIDENTASSIST** will manage recovery costs responsibly.

MORE INFORMATION

For more information about NTI **ACCIDENTASSIST**, please contact your Broker or Agent.